



TERMS AND CONDITIONS

5G Wi-Fi to the home/ Office Unlimited

- I. 5G modem remains the property of Econet for the duration of the contract and only becomes the property of the customers after the end of the initial contract duration.
- II. A standard agreement form will be used to tabulate all the terms and conditions of the product upon application.
- III. The contracts will be automatically renewed month on month less erminated by written notice upon expiry of the subscribed term.
- IV. A customer who fails to honour/pay their bills will be suspended and will only be active after payment has been made.
- V. Queries, complaints and concerns will be dealt with in terms of the LCA Consumer Protection Guidelines and Procedure of 2022.